

The company continues to call for the responsible water use as rainfall patterns over the coming months are still unpredictable

The Region's reservoirs at the start of February were 68 % of capacity, 2.6 % above average

- In the first month of 2020, despite low rainfall, water consumption was 3.6% lower than a year ago

02JAN2020 – The water reserves held in the reservoirs managed by Canal de Isabel II ended January 2020 at 68.4% of total capacity with just over 645 hm³. That's 2.6% higher than the average for these dates over the last 30 years, and 6% below the volume held at the same dates last year.

At the same time, water consumption by Madrid residents fell by 3.6% compared to last year: Madrid residents consumed 35.4 hm³ of water, compared to 36.7 in the same month of 2019. This confirms the downward trend in consumption that began in December 2019 and means that total consumption since the start of the hydrological year in October 2019 is 0.7% lower than the previous year.

With this data, and although the situation is stable, Canal de Isabel II is calling on all the region's residents to do their part and use water responsibly and efficiently, and it has published water-saving tips in its [YouTube](#) channel and website www.canaldeisabelsegunda.es.

After January, reservoirs in the Madrid Region have already been filling up for three consecutive months, although this month this has been less because rainfall has been 43% lower than the historical average for the month of January. This has meant that inflows have also been below average, but the total water level in reservoirs continues to be above the February average.

RESPONSIBLE AND EFFICIENT CONSUMPTION

Taking into account these figures, the outlook for the water supply situation in the Madrid Region looks good. However, the uncertain outlook for rainfall in the coming months year have prompted Canal de Isabel II to ask residents to collaborate by using water efficiently and responsibly: Small gestures by a large community, such as turning off the tap while you brush your teeth, taking a shower instead of a bath or using the washing machine and dishwasher only with a full load can help keep demand for this essential but limited resource sustainable.

For this reason, and within the framework of line 1 of its Strategic Plan to ensure supplies for the region's residents, Canal de Isabel II is carrying out a programme of actions to increase awareness and to encourage residents to consume water responsibly, through its social media channels and its [website](#). Public awareness actions and progressive tariffs have enabled *Canal*, with a water price 23% lower than the national average, to reduce per capita consumption by almost 30% since the last drought in 2005.

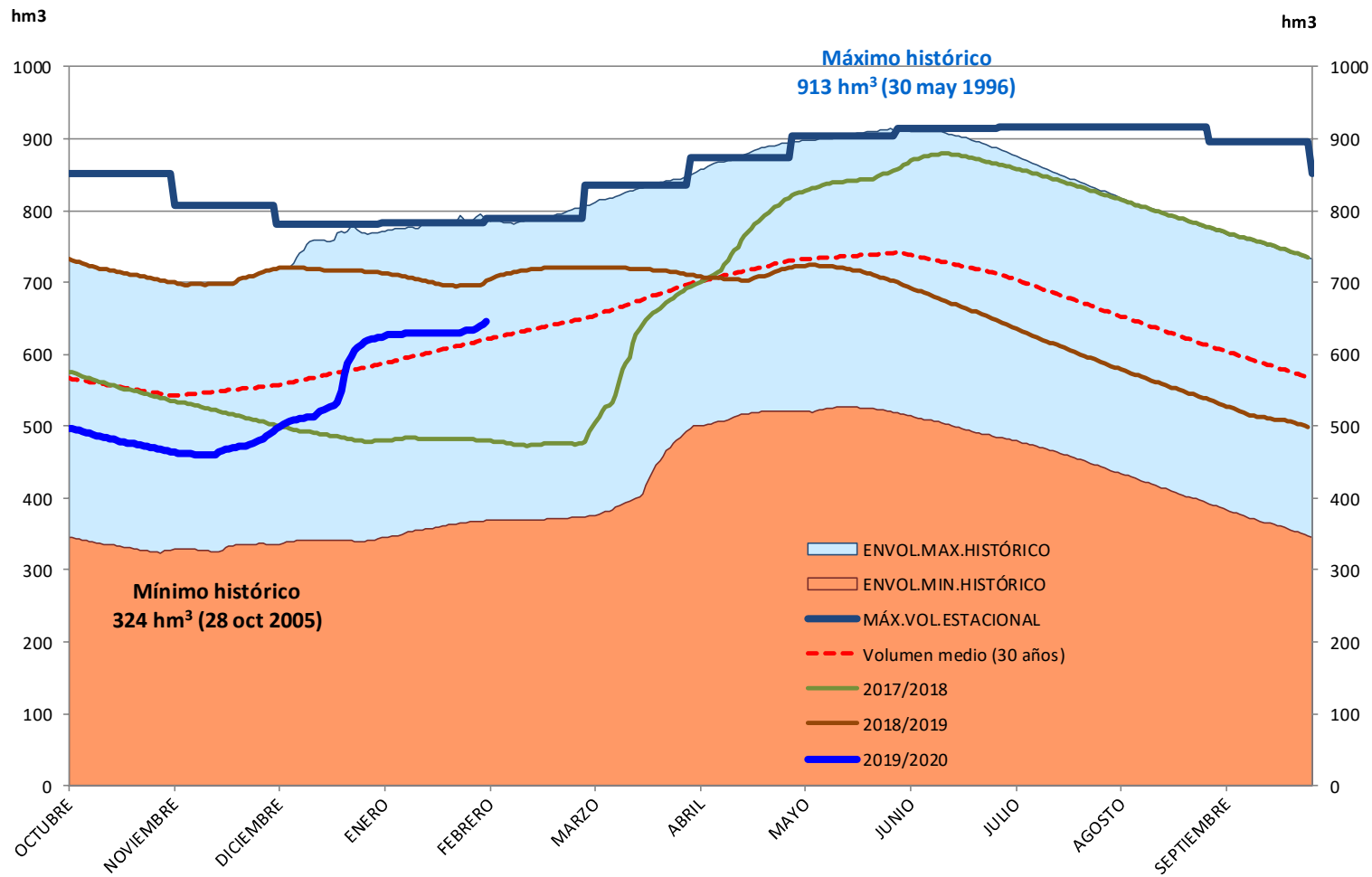
The publicly owned company is also working continuously on actions to make its distribution network more efficient, conserve drinking water supplies, such as promoting the use of reclaimed water for irrigation and industrial uses, and annual plans to renew the pipe network, which have reduced leakage by 70%.

Canal de Isabel II was founded almost 170 years ago to supply water to the city of Madrid, and today it employs over 2800 people who work every day to serve more than 6 million people in the region. It is an innovative publicly owned company, a leader in its sector and recognised worldwide for its management of the integrated water cycle.

It operates 13 reservoirs; 78 groundwater catchments; 17,601 km of water supply and distribution network; 131 drinking water and 133 wastewater pumping stations; 15,083 km of sewage networks; 65 storm tanks; 157 waste water treatment plants; and 615 km of reclaimed water network.

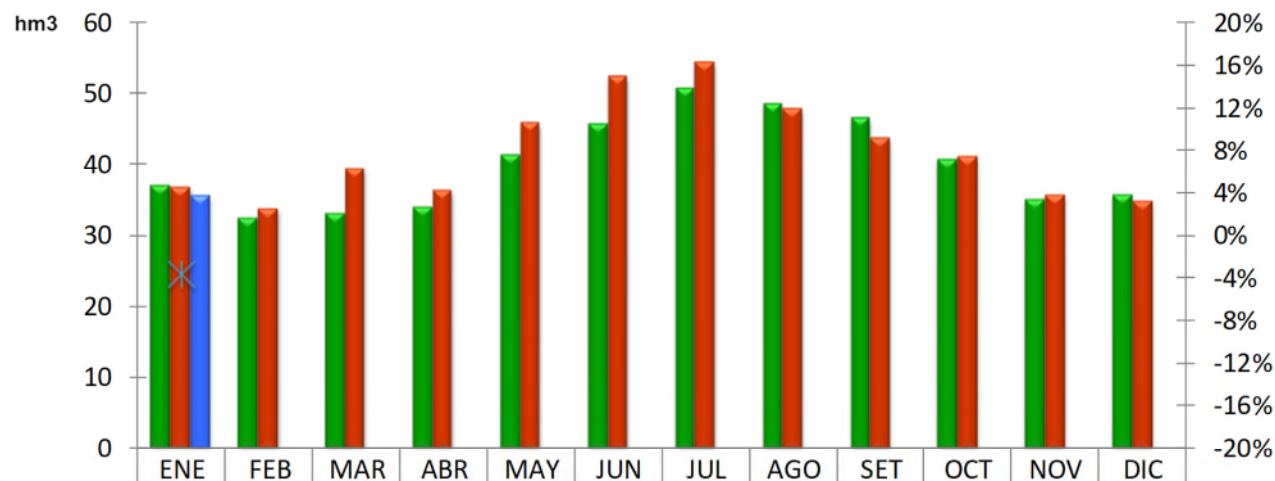
RESERVOIR VOLUME (AT 1ST FEBRUARY 2020)

Monthly change over the hydrological year



WATER ALLOCATED FOR CONSUMPTION (AT 1ST FEBRUARY 2020)

Cumulative figures since the start of 2017



| | ENE | FEB | MAR | ABR | MAY | JUN | JUL | AGO | SET | OCT | NOV | DIC |
|----------------|-------|------|------|------|------|------|------|------|------|------|------|------|
| 2018 | 36,9 | 32,4 | 33,1 | 34,0 | 41,2 | 45,6 | 50,7 | 48,3 | 46,5 | 40,5 | 35,0 | 35,6 |
| 2019 | 36,7 | 33,7 | 39,3 | 36,2 | 45,7 | 52,3 | 54,2 | 47,8 | 43,7 | 41,1 | 35,6 | 34,8 |
| 2020 | 35,4 | | | | | | | | | | | |
| % Desv mensual | -3,6% | | | | | | | | | | | |
| % Desv acum AN | -3,6% | | | | | | | | | | | |